

Alwaleed Alwabel

IT Manager | Infrastructure Architect | ITIL 4 · Network+ · A+

✉ alwaleedalwabel@gmail.com 📞 [+966504619503](tel:+966504619503) 📍 Saudi Arabia, Riyadh

Summary

IT Manager with 7+ years of hands-on experience building enterprise infrastructure, developing custom business systems, leading digital transformation initiatives, and reducing operating costs. Proven track record of deploying full-stack environments (Proxmox, Docker, Windows Server, Cisco) and delivering 14 production systems solo. Trained in ITIL 4, Network+, and A+ through accredited programs.

Experience

Artscons Riyadh
IT Manager 2025-04-20 - Present

- Built the company's entire IT infrastructure from the ground up — designed, procured, and deployed a Proxmox-based virtualization environment on a Dell PowerEdge R630 server hosting 20+ containerized services, including Odoo ERP, Nextcloud, TrueNAS NAS, NetBox, Windows Server 2022 with Active Directory, and RustDesk remote access
- Established a full-stack observability and security layer using Prometheus, Grafana, Loki, Alertmanager, CrowdSec, Traefik, and Pi-hole — with structured Cat6 cabling, Cisco switching, and Snipe-IT for asset management across 30 users
- Authored and enforced company-wide IT governance documentation, including IT Policy, Privacy Policy, Cookie Policy, and Anti-Bribery Policy

Ta3meed Riyadh
IT Manager 2024-10-27 - 2025-06-30

- Deployed an internal AI assistant using Open WebUI, Ollama, and Docker integrated with OpenRouter, enabling LLM-powered workflows within the organization
- Served as the technical bridge between the CEO and the Oracle infrastructure team — translating business requirements into actionable prototypes that guided implementation
- Led the development of the company's IT Governance Policy framework aligned with SAMA regulatory standards

Herfy Food Services
Assistant Manager 2024-05-13 - 2024-09-31

- **Operational Management:** Directing IT teams and supervising daily technical operations across all branches.
- **Strategic Planning:** Assisting in budget management, project execution, and aligning IT goals with business needs.

IT Supervisor 2021-08-31 - 2024-05-13

- **Team Leadership:** Supervising IT staff and managing daily technical operations across branches.
- **Infrastructure Strategy:** Planning system upgrades and ensuring network security and stability.

IT Coordinator 2021-02-01 - 2021-09-30

- **Logistics Coordination:** Managing branch technical needs with Riyadh HQ
- **Operations Oversight:** Supervising branch projects and reporting performance

IT Specialist 2017-05-01 - 2021-01-31

- **Systems & CCTV Management:** Overseeing branch CCTV setup, maintenance, and evening support.
- **Infrastructure Continuity:** Ensuring network stability and resolving complex technical issues during peak hours.

IT Support Helpdesk 2016-02-01 - 2017-05-31

- **POS & Technical Support:** Resolving branch technical and POS issues (Level 1 & 2) for business continuity.
- **Infrastructure Maintenance:** Configuring hardware and performing preventive maintenance to minimize downtime.

Profiles

 [LinkedIn](#)

[alwaleedalwabel](#)

Skills

○ Infrastructure & Virtualization

Proxmox, VMware, TrueNAS, Windows Server 2022 Active Directory, Ubuntu, Cisco Meraki, Cisco 3750

○ Monitoring & Security

Prometheus, Grafana, Loki, Alertmanager, CrowdSec, Pi-hole, NetBox, Snipe-IT

○ Cloud & Networking

GCP, AWS, Linode/Akamai, Nginx, Traefik, VaultWarden

○ Development

Node.js, Python, JavaScript, PHP, MySQL, REST APIs

○ IT Governance & AI

ITIL 4, IT Policy, Asset Management, Ollama, Open WebUI, OpenRouter

○ Containerization & DevOps

Docker, Portainer, GitHub Actions, CI/CD, Bash, n8n

Languages

Arabic

Native

English

Professional

Projects

IT infrastructure

April 2025 - Present

Built the company's entire IT infrastructure from the ground up – designed, procured, and deployed 100+ services across a Proxmox-based environment on a Dell PowerEdge R630 server including Odoo ERP, Nextcloud, TrueNAS NAS, Windows Server 2022 with Active Directory, and RustDesk remote access – delivering an estimated 600,000+ SAR in cost savings.

Government & Licensing Relations Portal

November 2019 – September 2024

Solely designed and developed a suite of 10 bilingual web portals (AR/EN) managing 30,000+ license files across 500+ company locations – automating license renewals, government communications, and compliance tracking for 413 branches, 3 factories, 14 warehouses, and 53 residences – recognized with a Certificate of Excellence by the CEO; 5 systems remain in active production today.

Education

KKU

Bachelor's in Business Administration

Marketing & E-Commerce

Abha • 2021

Certifications

ITIL 4 foundation

May 2025

Technical and Vocational Training Corporation & Abadnet Institute for Training

Network+ Computer Networking

March 2025

Technical and Vocational Training Corporation & Abadnet Institute for Training

A+ Computer Maintenance Training

July 2024

Technical and Vocational Training Corporation & Abadnet Institute for Training

Certificate of Excellence

January 2023

Herfy Food Services Company CEO

Publications

The development process of web systems

2024

AlwaleedAlwabel

Comprehensive reference for web systems development methodology.

DevOps Shifting Left

2022

AlwaleedAlwabel

A practical guide to shift-left DevOps practices in modern software organizations.

What is Git and what is GitHub technology

2022

AlwaleedAlwabel

Arabic guide to Git and GitHub fundamentals